

Format for investors complaints' data to be displayed by Registered Merchant Bankers on their respective websites: Municipal Debt Securities**Data for month ending – March, 2024**

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month #	Pending complaints > 3 month	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

Trend of monthly disposal of complaints for the financial year: 2023-24

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	Sep-2023	NIL	NIL	NIL	NIL
2	Oct-2023	NIL	NIL	NIL	NIL
3	Nov-2023	NIL	NIL	NIL	NIL
4	Dec-2023	NIL	NIL	NIL	NIL
5	Jan-2024	NIL	NIL	NIL	NIL
6	Feb-2024	NIL	NIL	NIL	NIL
7	Mar-2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Last 3 years' trend

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL
3	2023-24	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL