"PNB has started charges for SMS Alerts for transactions w.e.f. 01.07.2013. All new as well as existing customers, who are registered for SMS Alerts services, will be charged @ Rs. 15/- + Service Tax per quarter for SMS Alerts services.

However, following categories of accounts have been exempted for SMS Alerts charges:

- 1 Senior Citizen accounts
- 2 Staff accounts
- 3 Retired staff accounts
- 4 Vidyarthi accounts
- 5 Mitra accounts"