

**Format for investors complaints' data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively) – Debenture Trustee****Data for the month ending March 2024**

S. No.	Received from	Carried forward from previous month	Received during the month	Total Pending #	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL		NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL		NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL		NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL		NIL
	<b>Grand Total</b>	NIL	NIL	NIL	NIL	NIL		NIL

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Month – wise complaints data on half yearly basis:**

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	Sep-2023	NIL	NIL	NIL	NIL
2	Oct-2023	NIL	NIL	NIL	NIL
3	Nov-2023	NIL	NIL	NIL	NIL
4	Dec-2023	NIL	NIL	NIL	NIL
5	Jan-2024	NIL	NIL	NIL	NIL
6	Feb-2024	NIL	NIL	NIL	NIL
7	Mar-2024	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>

**Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)**

<b>SN</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
1	2019-20	NIL	NIL	NIL	NIL
2	2020-21	NIL	NIL	NIL	NIL
3	2021-22	NIL	NIL	NIL	NIL
4	2022-23	NIL	NIL	NIL	NIL
5	2023-24	NIL	NIL	NIL	NIL
	<b>Grand Total</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>	<b>NIL</b>