

Format for investors complaints' data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively) – Debt Market

Data for month ending – March, 2024

Sr. No.	Received from	Pending as at the end of last month	Received during particular month	Resolved during particular month*	Total Pending during particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Stock exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

Trend of monthly disposal of complaints for the financial year: 2023-24

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	Sep-2023	NIL	NIL	NIL	NIL
2	Oct-2023	NIL	NIL	NIL	NIL
3	Nov-2023	NIL	NIL	NIL	NIL
4	Dec-2023	NIL	NIL	NIL	NIL
5	Jan-2024	NIL	NIL	NIL	NIL
6	Feb-2024	NIL	NIL	NIL	NIL
7	Mar-2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

* Inclusive of complaints of previous months resolved in the current month.

Inclusive of complaints pending as on the last day of the month.

Trend of annual (financial year) disposal of complaints (for 3 years on rolling basis):

Sr. No.	Year	Carried forward from previous year	Received during particular year	Resolved during particular year	Pending at the end of particular year
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	Grand total	NIL	NIL	NIL	NIL