

## **CAUTION**

### **Misuse of Logos of commercial banks by fraudulent websites**

Bank has received communication from IBA/RBI mentioning that complaints have been received from public against various entities which operate websites (names as onlinecsp, bankscsp, apnacsp, bankmitra etc ) and contact public promising to enlist them as Customer Service Points (CSPs) of different commercial banks. The websites display the logos of various prominent commercial banks and images of their customer service points. These entities collect varying amounts from the persons interested to open CSP and subsequently dupe them. Similar complaints have been received from West Bengal, Kamataka, Jharkhand, Uttar Pradesh, Maharashtra, Bihar etc. It may be mentioned that the entities which operate these websites are unincorporated bodies and are not registered with RBI as NBFCs.