

*“To prevent the electronics frauds, Bank is in the process of implementing EFRM system in prevention mode, where suspicious fraud transactions relating to Debit Card, Credit card, Net Banking and Mobile Banking will be declined and a message with EFRM Cell Toll-free number 1800111626 (working 24X7) will be delivered at the registered mobile number of the customer. Genuine customer may call at this Toll-free number and will be allowed to perform the declined transaction after authentication of the customer by investigating official at EFRM Cell, Parliament Street, New Delhi ”*