Format for investors complaints' data to be displayed by Registered Merchant Bankers on their respective websites (For each category, separately as well as collectively) – REITs and InvITs

Data for month ending March 2024

SN	Received from	Carried forward from previous month	Received during the month	Resolved during the month*	Pending at the end of month #	Pending complaints > 3 month	Average Resoluti on time^ (in days)
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL
3	Stock Exchanges (if relevant)	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL

Monthly trend for the financial year

SN	Month	Carried forward from previous month	Received during the month	Resolved during the month *	Pending at the end of month #
1	Sep-2023	NIL	NIL	NIL	NIL
2	Oct-2023	NIL	NIL	NIL	NIL
3	Nov-2023	NIL	NIL	NIL	NIL
4	Dec-2023	NIL	NIL	NIL	NIL
5	Jan-2024	NIL	NIL	NIL	NIL
6	Feb-2024	NIL	NIL	NIL	NIL
7	Mar-2024	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

- ^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month
- * Inclusive of complaints of previous months resolved in the current month
- # Inclusive of complaints pending as on the last day of the month

Last 3 years' trend

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2021-22	NA	NA	NA	NA
2	2022-23	NA	NA	NA	NA
3	2023-24	NA	NA	NA	NA
	Grand Total				