# FINANCIAL RESULTS Q1 FY 2021-22 **JUNE 2021**















#### Content

**Awards & Way Forward** 



Slide No

	1	Key Highlights	3-4
	2	Business Performance	5-16
	3	Financial Performance	17-24
	4	Asset Quality	25-32
	5	Share Holding & Capital	33-35
	6	Network, Digitalization & FI	36-43
	7	Group Business & RRBs	44-45

46-47



### Core Strengths



#### **126 Years of Banking Experience & Resilience**

Focus on Digitalization and Expanding **Digital Footprints** 

PNB One Mobile App: 'One for All'

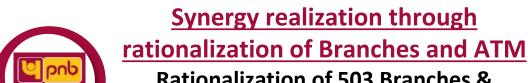
'All for One'

**Adequately Capitalized** 

CRAR %: 15.19%

#### **Strong Distribution Network PAN India Presence**

**Total Delivery Channels: 36851** 10641 Domestic & 2 International Branches, 13690 ATMs & 12518 BCs



Rationalization of 503 Branches & **388 ATMs** 

#### **Strong and Granular Low Cost Deposit Base**

**Domestic CASA Ratio: 45.15%** 



**Improving Operating Efficiency** 

**Across Key Financial & Productivity Metrics** 

#### **Technology Driven Credit Underwriting**

PNB LenS (Lending Solution) for Uniform and Efficient Credit Underwriting



## Key Financial Highlights -June'21





Domestic CASA Share 45.15%



Savings Deposit 8.3% YoY Gr



Retail Term Deposit 10.7% YoY Gr



(Retail TD + CASA) Share 91.2%



RAM Share to domestic Advances 53.9%



Total Recovery (Incl Up-gradation) ₹ 8270 Crore



CRAR 15.19%



Global NIM % **2.73**%



Cost-Income Ratio 43.64%



Net Interest Income 6.6% YoY Gr



Operating Profit 15.5% YoY Gr



Net Profit 232.1 % YoY Gr



## Business Performance (As on 30th June 2021) Amt ₹ in Crore

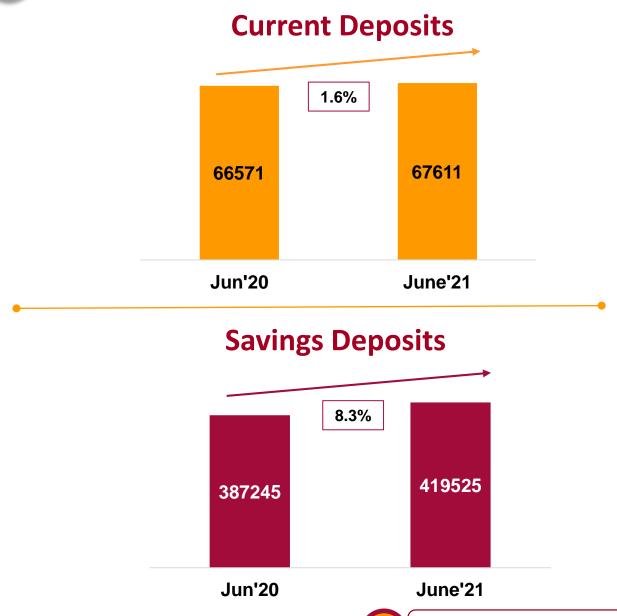


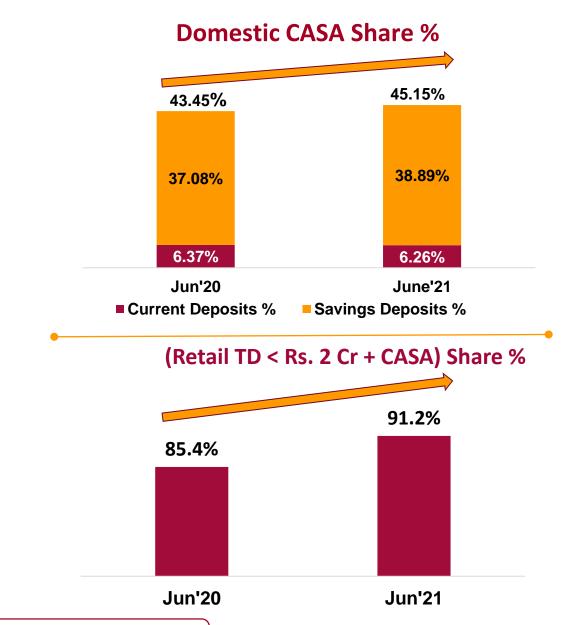
SI.	Parameters	June'20	Mar'21	June'21	Growth % YoY
1	Global Gross Business	1796612	1845739	1823685	1.51%
	Overseas Gross Business	50151	43266	36666	-26.89%
	Domestic Gross Business	1746461	1802473	1787019	2.32%
2	Global Deposits	1074917	1106332	1097649	2.11%
	Overseas Deposits	30627	22997	18712	-38.90%
	Domestic Deposits	1044290	1083335	1078937	3.32%
	Current Deposits	66571	75546	67611	1.56%
	Savings Deposits	387245	417236	419525	8.34%
	CASA Deposits	453816	492782	487136	7.34%
	Total Term Deposits	621101	613549	610513	-1.70%
	- Bulk Deposits (DRI, Interbank & CD)	24176	21252	19233	-20.45%
	- Retail Term Deposits (<2 Cr.)	464063	505975	513837	10.73%
	Retail Term Deposits + CASA Deposits	917879	998758	1000973	9.05%
3	Global Gross Advances	721695	739407	726036	0.60%
	Overseas Gross Advances	19524	20269	17954	-8.04%
	Domestic Gross Advances	702171	719138	708082	0.84%

## Posether we dis

#### **CASA Performance**





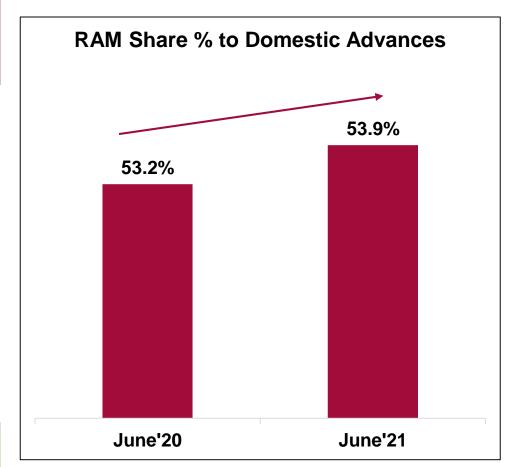


2 Business Performance



## Composition of Advances



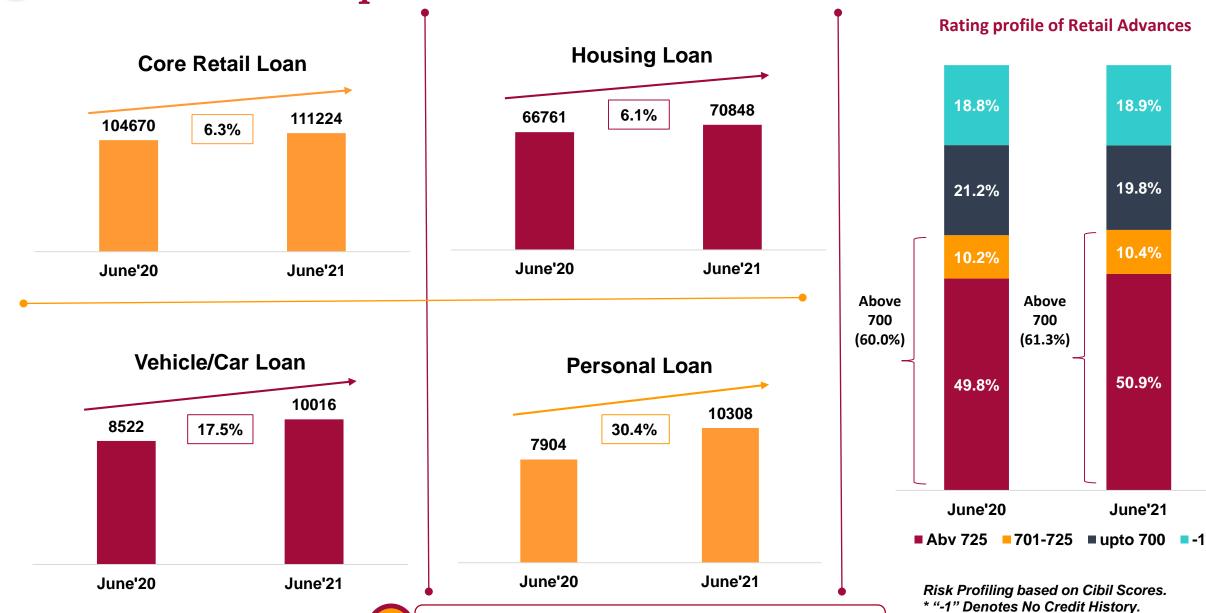


SI.	Parameters	June'20	Mar'21	June'21	% Variation
					YoY
	Domestic Advances	702171	719138	708082	0.84%
	Out of which				
1	Retail Loans	129910	135814	132096	1.68%
<b>1</b> a	Out of (1), Core Retail Loan	104670	112759	111224	6.26%
2	Agriculture	126219	113202	128386	1.72%
<b>2</b> a	Out of (2), Agriculture (PS)	94854	103092	98253	3.58%
3	MSME	117692	125966	121134	2.92%
4	RAM Advances (1+2+3)	373821	374982	381616	2.09%
5	RAM Share to Domestic Advances(%)	53.2%	52.1%	53.9%	-
6	Corporate & Others	328350	344156	326466	-0.57%



### Composition of Core Retail Advances





**Business Performance** 



## **Priority Sector Achievement**



SI.	Parameters	Mandated Targets	June'20	Mar'21*	June'21
	ANBC		672161	682197	674350
1	Priority Sector		270558	298140	283935
	% to ANBC	40%	40.25%	41.34%	42.10%
2	Agriculture - PS (Incl RIDF, IBPC & PSLC)		118527	132185	120658
	% to ANBC	18%	17.63%	18.20%	17.89%
3	Small and Marginal Farmers		56943	57392	61900
	% to ANBC	9%	8.47%	8.38%	9.17%
4	Weaker Section		73981	82086	85050
	% to ANBC	11%	11.01%	11.36%	12.61%
5	Micro Enterprises (PS)		53545	56136	53501
	% to ANBC	7.5%	7.97%	7.98%	7.93%

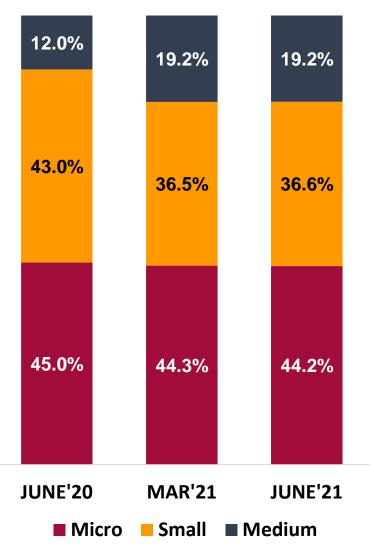
<sup>\*</sup>Achievement is on absolute basis; % to ANBC is on Quarterly average basis.





### MSME Portfolio Mix

#### **Segment Mix**





#### **Performance under PMMY**

Mudra Loans	JUNE'20	JUNE'21
Amount Sanctioned	2362	2179
Amount Disbursed	1283	2046



Upto 30.06.2021

No of Loans Sanctioned - 174460 Total Amount Sanctioned - Rs 174 Crore

#### **Performance under GECL Facility**



GECL	As on June'21
Amount Sanctioned	13512
Amount Disbursed	12008



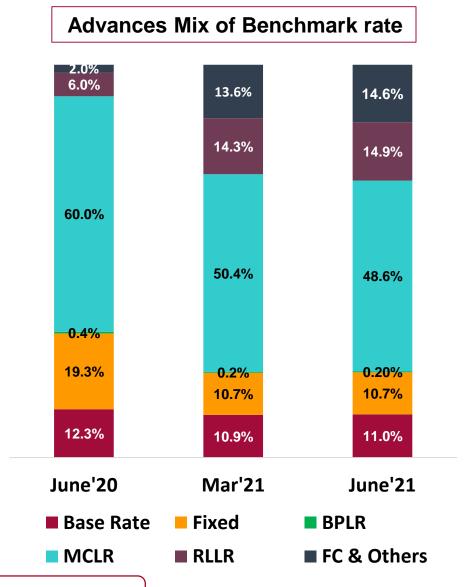


#### External Rating (Standard FB) Portfolio & Advances on Benchmark Rates



**Amt** ₹ in Crore

		Portfolio > Rs. 100 Crore			
CI	Pating Grade		ne <b>'21</b>		
SI	Rating Grade	Amt.	% Share		
1	AAA	85399	44.0%		
2	AA	39500	20.3%		
3	Α	28687	14.8%		
4	ВВВ	18233	9.4%		
	Total BBB & Above	171819	88.5%		
5	ВВ	6064	3.1%		
6	В	3599	1.9%		
7	С	87	0.0%		
8	D	7243	3.7%		
	Total BB & Below	16993	8.7%		
9	Unrated	5476	2.8%		
	Total	194287	100.0%		







## Diversified Industry Portfolio & Key Sectors Amt \* in Crore Port

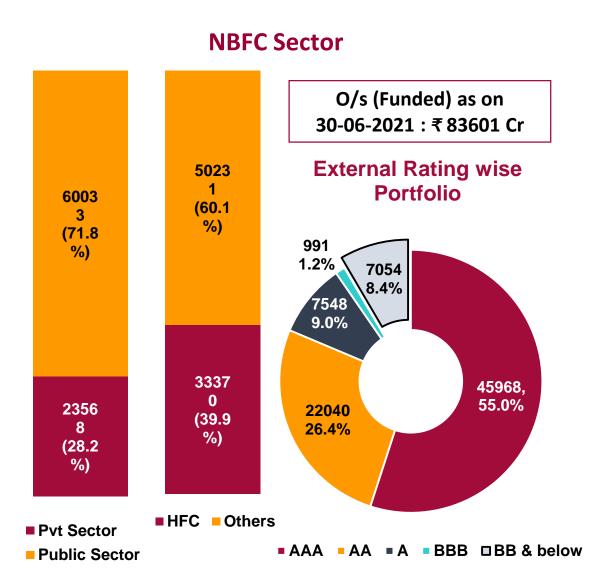


	Diversified Industry Portfolio (Excl. TWO)	June'20	<b>Mar'21</b>	June'21	
SI.		o/s	o/s	o/s	% to Total Industry Adv.
1	Infrastructure	89659	103329	99782	45.8%
	-Energy	43709	40296	40752	18.7%
	-Tele-Communication	17555	17774	17540	8.1%
	-Roads & Ports	23143	34863	35550	16.3%
	-Other Infra	5252	10396	5940	2.7%
2	Basic Metal & Metal Products	34146	23402	21057	9.7%
	-Iron & Steel	31539	20386	18059	8.3%
3	Textiles	13199	13592	12817	5.9%
4	Food Processing	11895	18086	19166	8.8%
5	Chemical & Chemical Products	8079	10806	9009	4.1%
6	Other Industries	48336	53179	55840	25.7%
	Total	205314	222394	217671	100.0%

SI.	Key Sectors	June'20	Mar'21	June'21	Growth% YoY
1	Capital Market	2194	987	803	-63.4%
2	Commercial Real Estate	19748	19681	18338	-7.13%
3	NBFC	81165	87538	83601	3.0%
4	Aviation	4333	6353	6177	42.6%
5	Tourism, Hotel & Restaurant	1501	1690	1671	11.3%



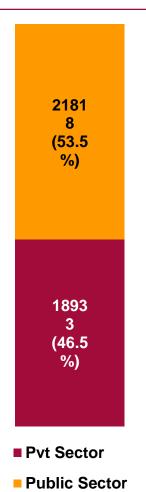
### NBFC & Energy Sector



#### **Energy Sector**

O/s (Funded) as on 30-06-2021 : ₹ 40752 Cr

External Rating Std. Portfolio 30-06-2021 : ₹ 34926 Cr



**External Rating wise** Std. Portfolio 682, 2.0% 2191 6.3% 10626 30.4% 21427, 61.3%

A & Above BBB,BB & B C & D Unrated

2

**Business Performance** 



## One Time Restructuring of Advances



As per RBI's guidelines dated Aug 6, 2020

**Amt** ₹ in Crore

SI.	Loan and aggregate exposure category	Restructuring In	nplemented	Provisions Made		
31.		No. of accounts	Amount involved	% of Provision	Amt	
1	Personal loans	5990	757	10%	76	
2	Other Exposures	324	4931	10%	493	
3	Total (1+2)	6314	5688	10%	569	
4	MSME loans	13955	1099	5%	55	
	Grand Total (3+4)	20269	6787	-	624	

<sup>\*</sup>Other Exposures includes corporate loans >Rs. 25 Crore as per RBI guidelines.

As per RBI's guidelines dated May 5, 2021

	SI.	Loan and aggregate exposure	Restructuring II	mplemented	Provisions Made	
S		category	No. of accounts	Amount involved	% of Provision	Amt
	1	Individual Borrowers	56523	3396	10%	340
	2	Small Business	1530	320	10%	32
;	3	Total (1+2)	58053	3716	10%	372
	4	MSME loans	83852	2886	10%	288
		Grand Total (3+4)	141905	6602	10%	660

2

**Business Performance** 



## Investment Portfolio

CI.	Parameters	. /20			YoY Variation	
SI.		June'20	Mar'21	June'21	Amt.	%
1	Domestic Investment	388529	394889	383167	-5362	-1.38%
а	SLR	274206	287556	277509	3303	1.20%
b	Non SLR	114323	107333	105658	-8665	-7.58%
	SLR as % to Dom. Investment	70.57%	72.82%	72.43%		
ı	Held To Maturity (HTM)	259465	282865	288337	28872	11.13%
Ш	Available For Sale (AFS)	127997	112024	94830	-33167	-25.91%
Ш	Held For trading (HFT)	1067	0	0	-	-
2	Modified Duration (AFS+HFT)	3.06	2.94	2.39		
3	Net demand & time Liabilities	1055284	1072191	1086823	31539	2.99%
4	Investment by Overseas Branches	7059	5286	5571	-1488	-21.08%
5	Total Gross Investment (1+4)	395588	400175	388738	-6850	-1.73%
	HTM To Gross Investment (%)	65.59%	70.69%	74.17%		



#### Non SLR Investment



CI	Parameters -	June	'20	Mar'	'21	June'	21	Y-o-Y Va	riation
SI.		O/S	% Share	O/S	% Share	O/S	% Share	Amt	Gr. %
1	PSU Bonds	20164	17.6%	21055	19.6%	20666	19.6%	502	2.49%
2	Corporate and Other Bonds & Debentures	12331	10.8%	12407	11.5%	11908	11.3%	-423	-3.43%
3	Special Govt. Sec excl. Recap Bonds	1394	1.2%	1253	1.2%	1253	1.2%	-141	-10.11%
4	CG Recap. Bond	55274	48.4%	55274	51.5%	55274	52.3%	0	0.00%
5	Share of PSU/Corporate/Others	8935	7.8%	8718	8.1%	8459	8.0%	-476	-5.33%
6	Venture Capital Fund	336	0.3%	337	0.3%	356	0.3%	20	5.95%
7	Regional Rural Bank	599	0.5%	814	0.8%	814	0.8%	215	35.89%
8	Security Receipts	2439	2.1%	2050	1.9%	2018	1.9%	-421	-17.26%
9	Subsidiaries JV	3196	2.8%	3205	3.0%	3220	3.1%	24	0.75%
10	Other	9656	8.5%	2221	2.1%	1690	1.6%	-7966	-82.50%
	Total Non SLR Investment	114323	100%	107333	100.00%	105658	100.0%	-8665	-7.58%



#### Income

CI	Dawa wa ata wa	Q1	Q4	Q1	YoY Va	riation
SI.	Parameters	FY21	FY21	FY22	Amt.	%
1	Interest Income (2+3+4)	20638	18790	18921	-1717	-8.3%
2	Interest on Advances	13919	11869	12322	-1597	-11.5%
3	Interest on Investments	6093	5987	5964	-129	-2.1%
4	Other Interest Income	626	934	635	9	1.5%
5	Other Income (6+7+8+9)	3655	3742	3594	-61	-1.7%
	of which					
6	Fee Based Income	1604	1551	1635	31	1.9%
7	Recovery in Written off Accounts	719	1150	833	114	15.9%
8	Trading Profit	1324	975	1118	-206	-15.6%
9	Others	8	67	8	-	-
10	Total Income (1+5)	24293	22532	22515	-1778	-7.3%



## Fee Based Income



**Amt** ₹ in Crore

CI	Parameters	Q1	Q4	Q1	YoY Variation	
SI.	Parameters	FY21	FY21	FY22	Amt.	%
	Fee Based Income	1604	1551	1635	31	1.9%
1	Processing Fees	520	213	573	53	10.2%
2	LC/BG Income	229	231	104	-125	-54.6%
3	Income from Insurance & MF	69	124	64	-5	-7.2%
4	Govt. Business	31	63	35	4	12.9%
5	Exchange Profit	103	153	131	28	27.2%
6	Miscellaneous Fee Income	652	767	728	76	11.7%



## **Expenses**

CI	Parameters	Q1	Q4	Q1	YoY Va	YoY Variation	
SI.	Parameters	FY21	FY21	FY22	Amt.	%	
1	Total Interest Paid (2+3+4)	13856	11852	11694	-2162	-15.6%	
2	Interest Paid on Deposits	13030	11102	10977	-2053	-15.8%	
3	Interest Paid on Borrowings	296	163	127	-169	-57.0%	
4	Others	530	587	591	61	11.5%	
5	Operating Expenses (6+7)	5156	5045	4722	-434	-8.4%	
6	Establishment Expenses	3307	2700	2956	-351	-10.6%	
	Of Which						
	Employee Benefits (AS-15)	750	16	545	-205	-27.3%	
7	Other Operating Expenses	1849	2346	1766	-83	-4.5%	
8	Total Expenses (1+5)	19013	16897	16416	-2597	-13.7%	



## **Profit & Provisions**



SI.	Parameters	Q1 FY21	Q4 FY21	Q1 FY22	YoY Variation		
		LIZI	LIZI	FIZZ	Amt.	%	
1	Net Interest Income	6781	6938	7227	446	6.6%	
2	Other Income	3655	3742	3594	-61	-1.7%	
3	Operating Income (1+2)	10436	10680	10821	385	3.7%	
4	Operating Expenses	5156	5045	4722	-434	-8.4%	
5	Operating Profit	5280	5634	6099	819	15.5%	
6	Provisions other than Tax	4686	4686	4679	-7	-0.1%	
	Of which						
а	NPAs	4836	5294	3248	-1588	-32.8%	
b	Standard Advances incl. Standard Restructured	520	-1526	1193	673	129.4%	
С	Depreciation on Investment	-745	478	229	974	-	
d	Others	74	440	9	-65	-87.8%	
7	Profit Before Tax	594	948	1420	826	139.1%	
8	Provision for Income Tax	286	362	397	111	38.8%	
9	Net Profit	308	586	1023	715	232.1%	



## **Profitability Ratios**

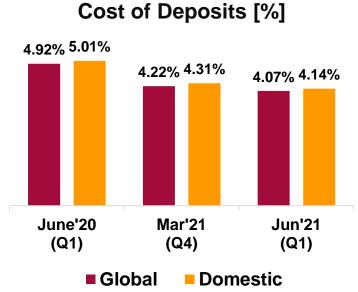
SI.	Profitability Ratios	Q1' FY21	Q4' FY21	Q1' FY22
1	Return on Assets [%]	0.09%	0.18%	0.30%
2	Return on Equity [%]	2.50%	4.21%	7.13%
3	Earnings per share [₹] (Not annualized)	0.33	0.56	0.95
4a	Book Value per Share [₹]	83.46	79.19	78.49
4b	Book Value per Share-Tangible [₹]	53.24	53.07	54.01
5	Cost to Income Ratio [%]	49.41%	47.24%	43.64%
5a	Staff Cost to Income Ratio [%]	31.69%	25.28%	27.32%
5b	Other Cost to Income Ratio [%]	17.72%	21.96%	16.32%
6	Operating Profit to AWF [%]	1.59%	1.71%	1.81%
7	Operating Expenses To AWF [%]	1.55%	1.53%	1.40%

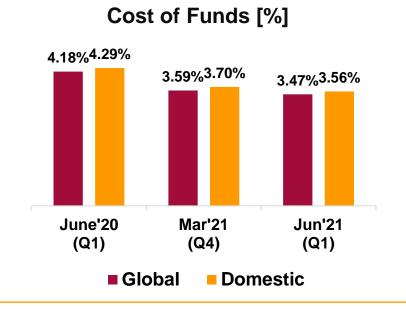


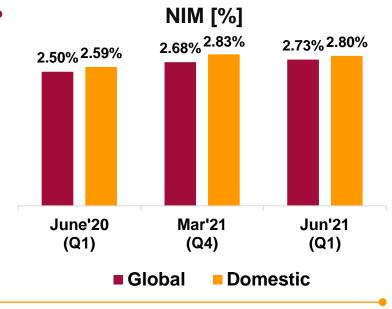
## Efficiency Ratios (Quarter)

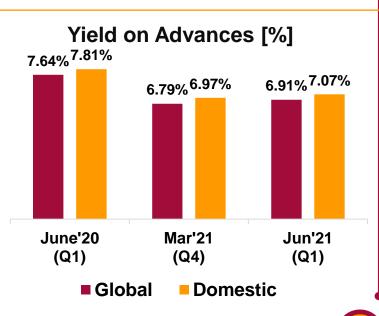
(Annualised)

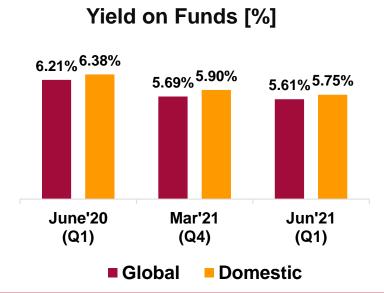


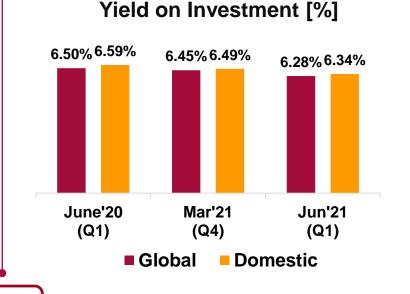










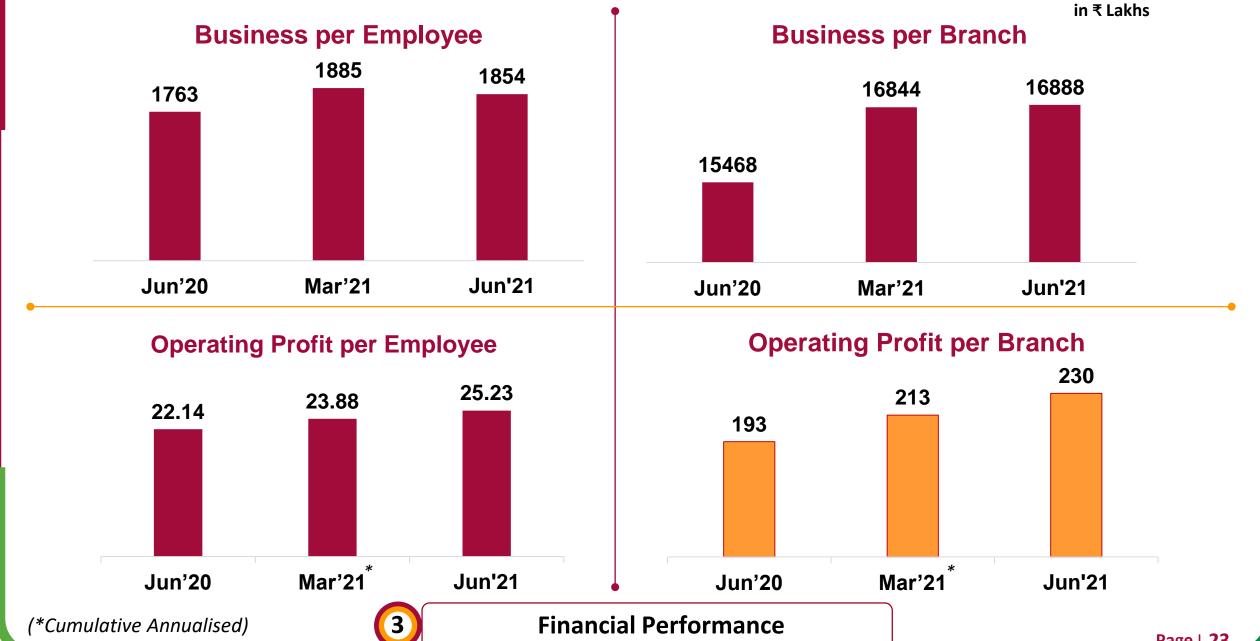


Financial Performance



## **Productivity Ratios**







### **Balance Sheet**



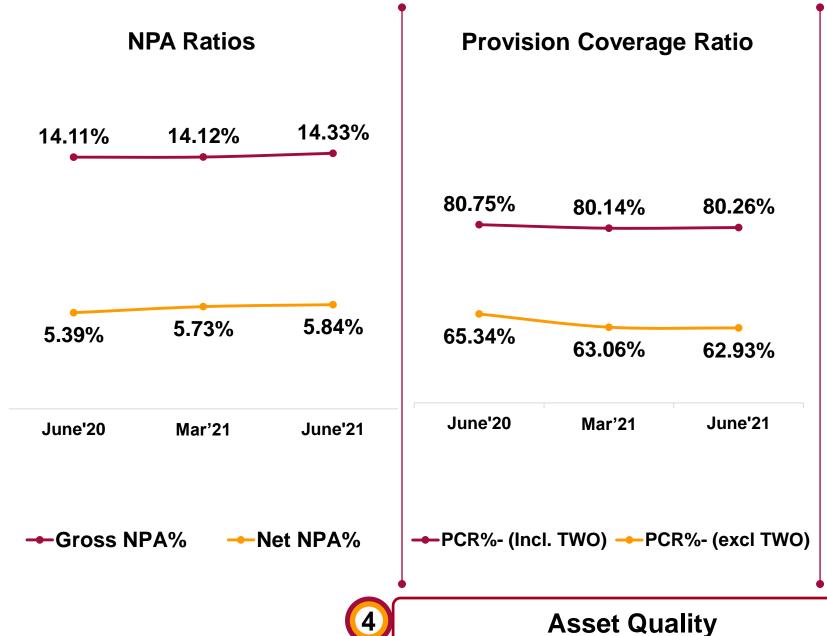
SI.	Parameters	30 <sup>th</sup> June'20	31 <sup>th</sup> March'21	30 <sup>th</sup> June'21
	CAPITAL & LIABILITIES			
1	Capital	1882	2096	2202
2	Reserves and Surplus	84407	88842	92173
3	Deposits	1074917	1106332	1097649
4	Borrowings	44471	42840	35647
5	Other Liabilities and Provisions	26723	20523	20861
	Total Liabilities	1232401	1260633	1248532
	ASSETS			
1	Cash and Balances with RBI	36174	43959	47030
2	Balances with Banks	71722	67391	74629
3	Investments	389754	392983	381862
4	Loans & Advances	656197	674230	661289
5	Fixed Assets	10987	11021	10887
6	Other Assets	67567	71049	72835
	Total Assets	1232401	1260633	1248532

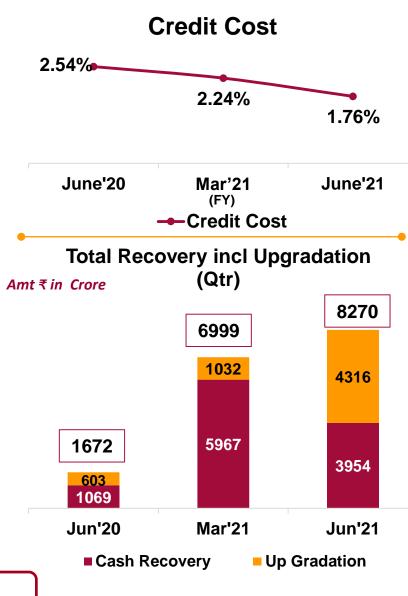


### Asset Quality Ratios



**Page 25** 







## Movement of NPA

SI.	Parameters	Q1 FY'21	Q4 FY'21	FY 21	Q1 FY'22
1	NPA as at the beginning of Year/Quarter	105165	94479	105165	104423
2	Cash Recovery	1069	5967	11442	3954
3	Up-gradation	603	1032	2363	4316
	Cash Recovery & Up-gradation	1672	6999	13805	8270
4	a) Consequential Write Off	4120	2156	3675	676
4	b) Technical Write Off	4120	5072	12202	1571
5	Total Reduction (2+3+4)	5792	14228	29682	10516
6	Fresh Addition	2476	24172	28940	10168
	-Fresh slippages	1917	23185	25001	8241
	-Debits in existing NPA A/cs	558	987	3939	1927
7	Gross NPAs at end of the period	101849	104423	104423	104076
8	Eligible Deductions incl. Provisions	66546	65848	65848	65495
9	Net NPAs	35303	38576	38576	38581
10	Recovery in written-off A/cs	719	1150	2498	833



### Asset Classification: Global Advances



SI.	Parameters	June	'20	Ma	ır'21	June	e'21	YoY Va	YoY Variation		
51.		O/S	Share%	o/s	Share%	O/S	Share%	Amt.	Var. %		
1	Standard	619846	85.89%	634984	85.88%	621960	85.67%	2114	0.34%		
2	Gross NPA	101849	14.11%	104423	14.12%	104076	14.33%	2227	2.19%		
<b>2</b> a	Sub-Standard	15366	2.13%	22980	3.11%	24792	3.41%	9426	61.34%		
2b	Doubtful	70619	9.79%	60328	8.16%	57985	7.99%	-12634	-17.89%		
2c	Loss	15864	2.20%	21116	2.86%	21299	2.93%	5435	34.26%		
	Total Advances(1+2)	721695	100%	739407	100%	726036	100.0%	4341	0.60%		



## NPA Classification: Sector Wise



CI	Parameters	June	e'20	Mar	'21	June	'21
SI.	raiailleteis	GNPA	GNPA%	GNPA	GNPA%	GNPA	GNPA%
1	Retail Loans	4458	3.43%	7167	5.26%	7833	5.92%
	Out of Which,						
1a	Housing	2354	2.88%	3767	4.41%	4391	5.24%
1b	Car/Vehicle	472	5.49%	575	5.58%	601	5.99%
1c	Personal Loan	142	1.83%	260	2.49%	284	2.76%
2	Agriculture (PS+NPS)	19132	15.20%	22201	19.62%	23384	18.21%
3	MSME	17389	14.80%	26859	21.32%	28145	23.23%
4	Corporate & Others	58328	17.80%	46184	13.42%	42730	13.09%
5	Domestic NPA (1+2+3+4)	99307	14.10%	102411	14.24%	102092	14.42%
6	Overseas NPA	2542	13.00%	2013	9.96%	1984	11.05%
7	Global NPA (5+6)	101849	14.11%	104423	14.12%	104076	14.33%

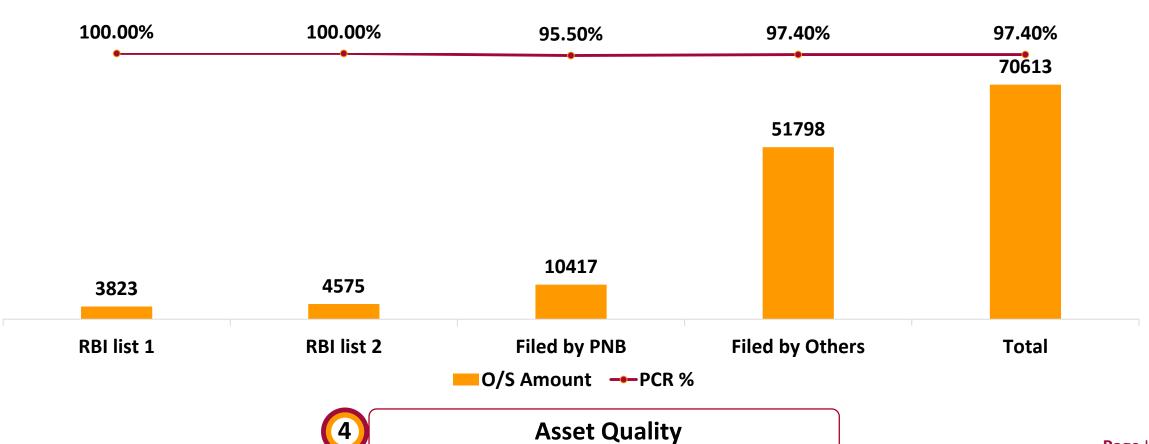


## Exposure to NCLT accounts: 30th June 2021



Amt ₹ in Crore

SI.	Parameters	Accounts	Balance	Provision	PCR%
1	RBI list 1	4	3823	3823	100.0%
2	RBI list 2	9	4575	4575	100.0%
3	Filed by PNB	138	10417	9948	95.5%
4	Filed by Others	369	51798	50457	97.4%
5	Total	520	70613	68803	97.4%





#### Standard Restructured Advances



**Amt** ₹ in Crore

SI	Movement of Std. Restructured Advances	June'20 (Qtr)	Mar'21 (FY)	June'21 (Qtr)
Α	Opening Balance	2236	2236	2372
В	Total Addition	70	794	33
1	Fresh Restructuring	53	773	33
2	Up-gradation	17	21	0
С	Reduction	8	658	49
1	In eligible	5	16	36
2	Down-gradation to NPA	1	19	9
3	Exit/Failure	2	623	4
	Closing Balance (A+B-C)	2298	2372	2356

SI.	Sector wise Std. Restructured	June' 21
Α	Agriculture & Allied	1388
В	MSME	160
С	Corporate & Others	808
	Total	2356



# Position of SMA Accounts (> Rs. 5 Crore)



Amt ₹ in Crore

As on	Gross Global Advances	SMA 2	SMA 2 as a % of Gross Global Advances
Mar'21	739407	13708	1.85%
June'21	726036	12524	1.72%

#### Sector Wise Position – as on 30.06.2021

CATEGORY	Domestic Advances	SMA 2	SMA 2 as a % of Advances
Agriculture	128386	868	0.68%
MSME	121134	2679	2.21%
Retail	132096	348	0.26%
Corporate & Others	326466	8629	2.64%
Total Domestic Advances	708082	12524	1.77%





### Asset Quality Control - Multi Prong Approach



## Verticalized Credit Delivery Model

- Large Corporate
   Branches (Loans
   above Rs. 50 Crore)
- Mid Corporate
   Centres (Loans upto
   Rs. 50 Crore)
- PNB Loan Points (RAM Loans upto Rs. 1 Crore)

## PNB Lens - The Lending Solution

- Technology Driven
   Credit Underwriting
   Model
- Uniformity in Process

  Across the Bank
- Rolled out for Retail,
   Agri and MSME
   (Upto Rs. 25 Crore)

## Continuous Follow Up for Collections

- Dedicated Credit
   Monitoring Vertical
- Use of SMSes and
   Out-Bound Call
   Centres to Follow up
   with Customers
- Mobile app for field Functionaries to Monitor SMAs

## Strong Recovery Measures

- Sustained Recovery Efforts
- Special OTS Scheme
- Online Portal for monitoring of NPA Accounts
- Mega e- Auctions



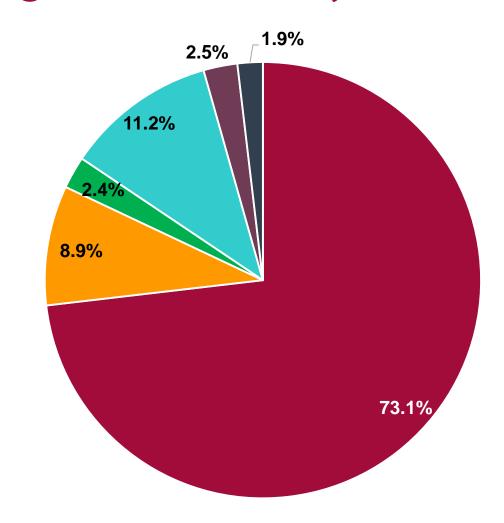
## Share holding Pattern – 30<sup>th</sup> June 2021



Amt ₹ in Crore



- FIs/Banks/Insurance
- Mutual Funds
- Resident Individual
- FIIs
- Others



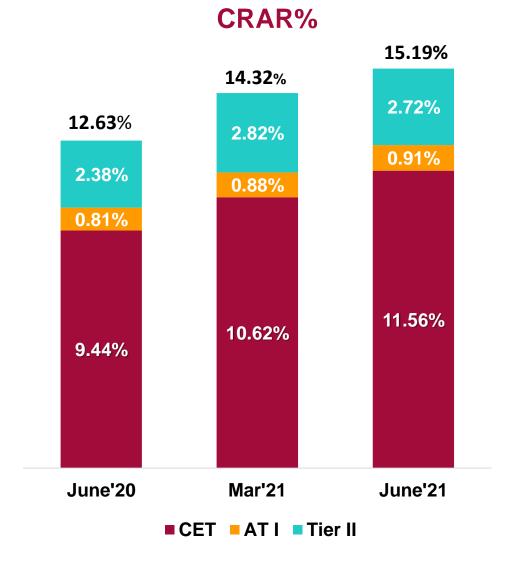
Raised Rs 1800 Crore under Tier I Equity through Qualified Institutional Placement during Q1 FY'22





## Capital Adequacy

SI.	Parameters	June'20	Mar'21	June'21
1	Tier I	63745	69713	73330
	Common Equity	58697	64351	67955
	Additional Tier I	5048	5362	5376
2	Tier II	14781	17145	15970
3	Total (Tier I+II)	78526	86858	89300
4	Risk-weighted Assets	621981	606585	587813
1	Tier I %	10.25%	11.50%	12.47%
	Common Equity %	9.44%	10.62%	11.56%
	Additional Tier I %	0.81%	0.88%	0.91%
2	Tier II %	2.38%	2.82%	2.72%
3	Total (Tier I+II) %	12.63%	14.32%	15.19%







## **Capital Optimization**

SI.	Parameters	June'20	<b>Mar'21</b>	June'21	YoY Variation
1	Credit RWA	497376	490310	474391	-4.62%
	Of which Credit RWA (Domestic FB)	374105	366545	354699	-5.19%
2	Market RWAs	59052	50722	43795	-25.84%
3	Operational RWAs	65553	65553	69628	6.22%
4	Total RWAs	621981	606585	587813	-5.49%
5	Global Credit Exposure	842843	905762	889481	5.53%
6	Credit Exposure (Domestic FB)	769441	807704	797766	3.68%
7	RWA/Advances	74%	67%	66%	
8	Credit RWA Density (Domestic FB)	49%	46%	44%	
9	Total NFB O/S	73401	66631	64730	-11.81%
10	NFB RWA	31896	28315	26875	-15.74%
11	Leverage Ratio	4.12	4.37	4.64	

SI.	Concentration Risk	June'20	Mar'21	June'21
1	Exposure to Top 20 Borrowers as % of Total Exposure	17.16%	15.23%	15.31%
2	Exposure to Top 10 Groups as % of Total Exposure	12.96%	12.93%	11.72%



#### Distribution Network & Social Media Presence





Branches (Domestic) 10641

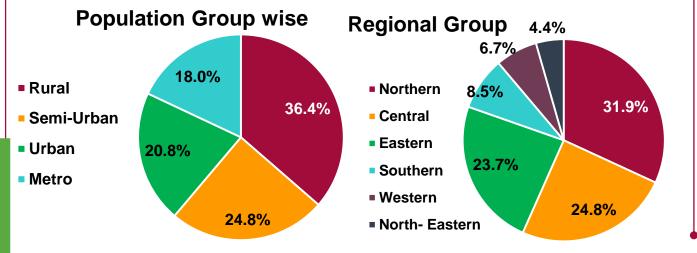


ATM 13690



**International Branches: 1. Hong Kong 2. Dubai** 

#### **Branch Presence Across India**





YoY 1: 41.72%



233107 YoY 1: 52.26%



YoY 1:88.99%



YoY **1**: 30.32%



YoY 1: 141.16 %



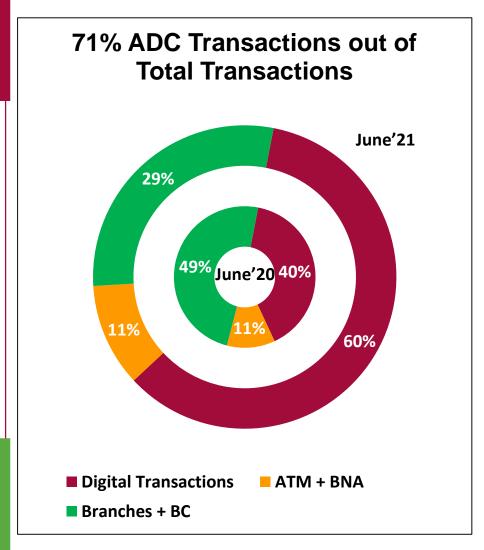
5007

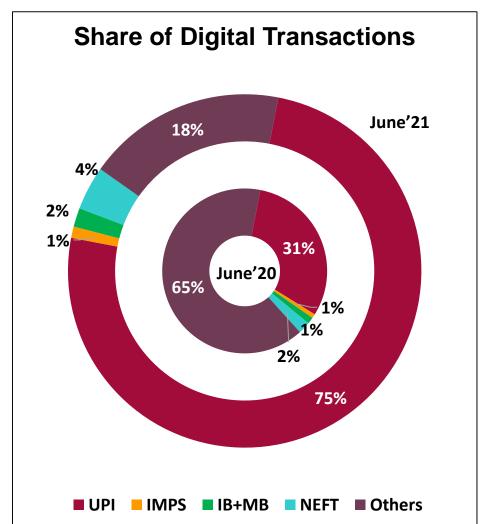


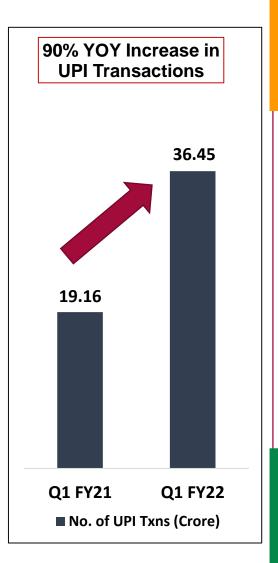


# Digital Transactions





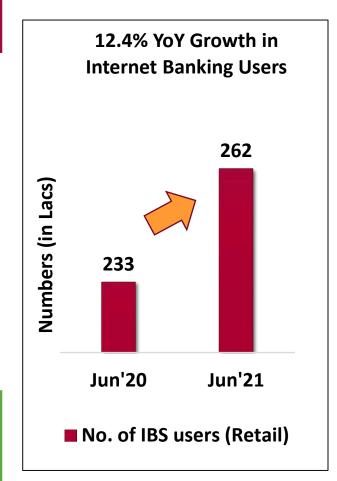


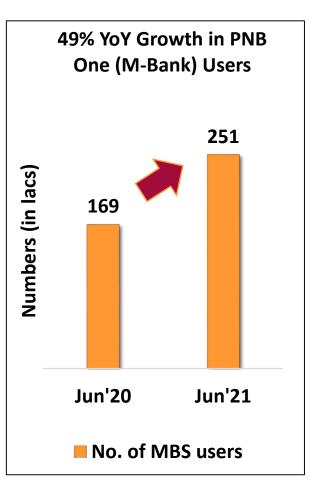


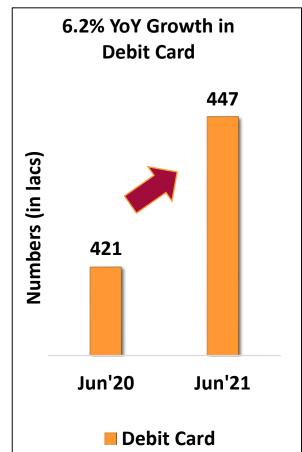


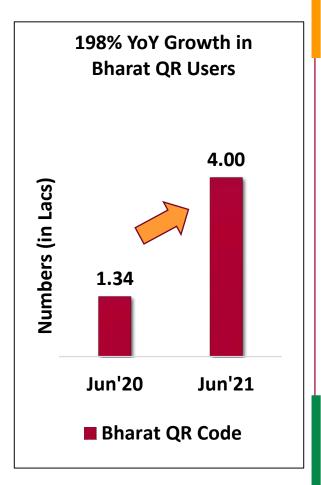
# Augmenting Digital Base













### **Credit Card Business**



9% Y-o-Y increase in Credit
Card Issuance

27% Y-o-Y increase in No. of Transactions through Credit Cards

65% Y-o-Y increase in Volume of Transactions through Credit Cards

#### **Launch of New Credit Cards**

#### PNB Signature



#### PNB Millennial



#### Network, Digitalization & FI

Corporate Credit Card



Page I 39



# Recent Digital Initiatives







#### **Internet Banking**

- ✓ Change Home Branch.
- ✓ Change account variant (for current account customers)
- √ View Senior Citizen Scheme (SCSS)
- ✓ Password resetting for NRI customers without debit card



#### **Mobile Banking**

- ✓ Insta-Demat Account opening.
- ✓ Link of opening online account through video KYC



#### <u>Others</u>

✓ Bharat bill pay system (BBPS Post log-in) & Positive Pay System in both IBS and MBS.





# - Multifunctional Digital Outlets







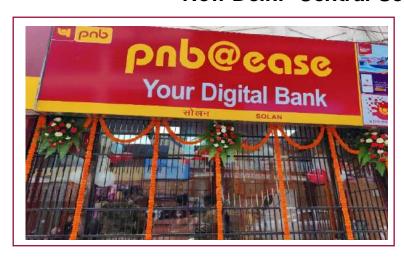


Conceptualized on "Banking on the go" and "Do-it-yourself @ PNB"



Self-operated machines/kiosks to facilitate banking operations

New Delhi- Central Secretariat Metro Station







An open walk through model – enables customers to use paperless and digitally-enabled services



Being set up at prominent public places having high foot falls

Solan (HP)

Chandigarh



Network, Digitalization & FI



#### Fintech Initiatives



#### Indian Banks' Blockchain Infrastructure Company (IBBIC)











IBBIC is a joint initiative of 18 Scheduled Commercial Banks of India & PNB has subscribed equity share constituting 5.55% of the issued and paid-up capital of IBBIC.

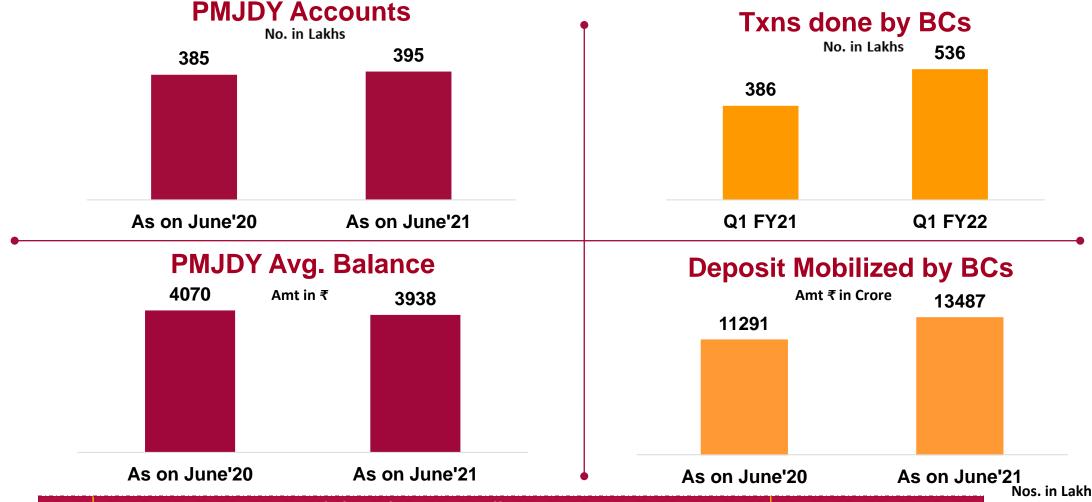


IBBIC shall design, build, implement and commercialize Distributed Ledger Technology (DLT) solutions for the financial services sector with initial focus on Trade Finance





# Financial Inclusion: Profitable Business Proposition



SI.	Jansuraksha Schemes Enrollment Up To	June'21		
1	Pradhan Mantri Jeevan Jyoti Bima Yojana	22.0		
2	Pradhan Mantri Suraksha Bima Yojana	108.1		
3	Atal Pension Yojana	14.8		

6

Network, Digitalization & FI



# Performance of Subsidiaries, Joint Venture and Associates



(Amount in INR Crore)

						(		
Туре	Name of the entity	Country of Incorporation	Proportion of Ownership%	Results (3/6/9/12 M)	Total Income	Total Expenses	Gross Profit	Net Profit
Associates	PNB Housing Finance Ltd	India	32.59%	Mar'21 (12M)	7624	6417	1207	930
Subsidiaries	PNB Investment Services Ltd.	India	100.00%	Mar'21 (12M)	8	6	2	1
Subsidiaries	PNB Gilts Ltd.	India	74.07%	Mar'21 (12M)	1052	438	614	454
Associates	PNB MetLife India Insurance Co. Ltd	India	30.00%	Mar'21 (12M)	9558	9445	113	101
Associates	Canara HSBC OBC Life Insurance Co. Ltd	India	23.00%	June'21 (3M)	1423	1502	-79	-79
Subsidiaries	PNB (International) Ltd. (FY: 1 <sup>st</sup> April to 31 <sup>st</sup> March)	UK	100.00%	Mar'21 (12M)	177	150	27	-75
Associates	India SME Asset Reconstruction Co. Ltd	India	20.90%	Mar'21 (12M)	11	10	1	0
Subsidiaries	Druk PNB Bank Ltd. (FY: 1st January to 31st December)	Bhutan	51.00%	Dec'20 (12M)	123	95	28	6
Joint Venture	Everest Bank Ltd. (FY: 16th July to 15th July)	Nepal	20.03%	April'21 (9M)	605	471	134	94





# Performance of RRBs



#### Amt ₹ in Crore

Consolidated Position	FY 2020	FY 2021
Total Income	10118	11267
Total Expenses	10473	10551
Operating profit	1648	2870
Net Profit	-472	481
Capital adequacy ratio	9.41%	9.95%
Business	161918	175191
Loans and advances	57445	62750
Deposits	104472	112440

#### RRBs:

1.DBGB: Dakshin Bihar Gramin Bank, Patna

2.SHGB: Sarva Haryana Gramin Bank, Rohtak

3.HPGB: Himachal Pradesh Gramin Bank, Mandi

4.PGB: Punjab Gramin Bank, Kapurthala

- 5. PUPGB: Prathama Uttar Pradesh Gramin Bank, Moradabad
- 6. TGB- Tripura Gramin Bank
- 7. MRB- Manipur Rural Bank
- 8. AGVB- Assam Gramin Vikash Bank
- 9. BGVB- Bangiya Gramin Vikash Bank





# Awards for Excellence



Special Commemorative Award 2021 by NABARD

Best PSU in the fields of Agriculture Credit, Micro Finance, Financial Inclusion and Technology Adoption.

"Indian Society for Training & Development Award for Innovative Training Practices- "2nd Position under Services (BSFI & IT/ITES Category)

IBA Banking Technology Awards 2021 - Joint Runner up - Cyber Security Initiatives



Finnoviti Awards 2021-

PNB Verify product won the award

Finacle Client Innovation Award by Infosys— Runner Up for PNB's path breaking "Process Innovations"

**Assocham** 

Runner Up under Digital service under PSB Merged Category





# Way Forward



Focus on **Cost Optimization**through realization of
synergies in various segments

Differentiated Customer
Experience through
pnb@ease Outlets

Leveraging **Digital Credit Underwriting** Capabilities for uniform credit processing standards across the Bank



Implementing strong
Recovery Measures to
improve Asset Quality

**Sustained profitability** and robust capital position

Analytics Driven Approach for Deepening of Customer Relationship and Pricing





## Disclaimer



This presentation has been prepared by Punjab National Bank (the "Bank"), solely for general information purposes, without regard to any specific objectives, financial situations or informational needs of any particular person.

Except for the historical information contained herein, statements in this presentation which contain words or phrases such as "is", "aims", "will", "would", "indicating", "expected to", "guidance", "way forward", "expected", "estimate", "objective", "goal", "strategy", "philosophy", "project" etc. and similar expressions or variations of such expressions may constitute 'forward-looking statements'. These forward-looking statements involve a number of risks, uncertainties and other factors that could cause actual results to differ materially from those suggested by the forward-looking statements. These risks and uncertainties include, **dynamic and complex** internal and external environment having bearing on bank's ability to successfully implement our strategy, future levels of non-performing loans, our growth and expansion in business, the impact of any acquisitions, the adequacy of our allowance for credit losses, our provisioning policies, technological implementation and changes, the actual growth in demand for banking products and services, investment income, cash flow projections, our exposure to market risks as well as other risks. Punjab National Bank undertakes no obligation to update the forward-looking statements to reflect events or circumstances after the date thereof.

Note: All financial numbers in the presentation are from Audited Financials or Limited Reviewed financials or based on Management estimates.



# Thank You!